

## Some key information to help you prior to your arrival.

Firstly we would like to take this opportunity to thank you for booking your holiday at Blenkett Wood Lodge Park. Blenkett Wood Lodge Park is an exclusive development of 21 lodges, set within 16 acres of beautiful ancient woodland, with rare trees and wildlife in abundance. The site is a SSI Site, which is set ½ mile from the main road and is very peaceful.

We have a warden on site 24 hours a day. Our wardens normal working hours are 9am till 7pm. If you have any general enquiries or non urgent maintenance issues, you can contact our duty warden between these times on 07399 534639 or via blenkettwoodlodges@gmail.com

If an emergency arises out of normal working hours, please call the duty phone immediately.

You are welcome to contact the warden prior to your arrival .

Directions Upon arriving to Blenkett Wood Lodge Park, there is a barrier. The code for the barrier is **0852#**.

Once you have come past the barrier, the lodge positions are as follows:

Salaamata Lodge –Please enter the first car area on the right hand side – this lodge is the on the right – please park your car on the right hand side of the driveway

Samhach Lodge – Please enter the first car area on the right hand side – your lodge is on the left – please park your car on the left hand side of the driveway

Westmorland Lodge – This lodge is the second driveway on your right. You are welcome to park your car in either side of the lodge driveway.

### Guest Information

Below is some information about the Lodge and its' equipment - we hope you find this useful.

Parking Please park in the designated space next to your lodge. We would appreciate it if you would not park on the grass.

Keys You will have been advised of the code at the time of booking or on arrival. Please lock your key in the safe when leaving - lost keys carry a charge of £10

Over Occupied Unit If we find your unit is over occupied without prior approval then you may be asked to leave the park immediately or pay a supplement.

Smoking / Burning of Candles Smoking is STRICTLY forbidden in any lodge. If there is evidence of guests having smoked we will charge £250 for a deep clean. This also applies to the burning of candles. We have Cumbria Cottages support in this and they will pursue the monies. We appreciate your cooperation in adhering to this rule for your own safety and for the comfort of incoming guests.

Heating and Hot Water Please do not touch the boilers. The lodges have room thermostats that you can adjust accordingly. Please contact us if you need any help with this. Please respect the environment by not leaving the heating on if not needed, or when you go out for the day. The lodges only drop 1 or 2 degrees during the day.

Lights Similarly to heating and hot water. Please do not leave unnecessary lighting when you are not in the lodge.

### TV's & DVD

Although some of our newer TV's are smart TV's, our wifi system is not generally strong enough to support streaming services such as Netflix etc. We supply a DVD player and we hold a small selection of DVD's please contact us if you wish to borrow some.

Lodge Equipment If you have any problems please call the duty warden. An ironing board, vacuum, mop and bucket etc. can be found in the coat cupboard. Cleaning materials can be found under the sink

Rubbish Collection and Recycling Please put all rubbish in the black bin - our wardens will recycle on your behalf. The nearest local recycling site is in Grange-over-Sands should you need to recycle anything large.

Logs Logs are available to purchase from Phil our Park Manager – 07580 045719. If possible please order the logs and kindling prior to arrival. Or alternatively they are available from Lancasters or Spar in Grange Over Sands and other local shops and petrol stations.

Accidents We appreciate that accidents happen. However, we would be really grateful if you would inform us or leave a note if you do have one. This is to enable us to rectify things prior to the next guests arriving. NB: If a glass breaks in the dishwasher PLEASE try to remove all the broken glass safely, OR do not use it again until we have removed it for you. We have had several instances where pieces of broken glass have not been removed and have ended up in the water pump. This results in an engineering call, but most importantly means the next guests cannot use the dishwasher until the glass is removed.

Fire Safety All lodges are fitted with smoke and carbon monoxide alarms. A fire extinguisher or fire blanket can be found in the kitchen. In the event of a fire please vacate the lodge immediately and call 999 to report the fire. Please also inform the warden. For insurance and fire safety purpose, only guests stated at the time of booking are permitted to stop overnight in the lodge.

Pets Please ensure dogs are kept on a lead at all times. For the comfort and hygiene of other guests, pets are STRICTLY not allowed in bedrooms or on the furniture.

We appreciate your help in ensuring our furnishings are kept in good condition for other guests who may stay in this lodge without pets. Under no circumstances should your pet be left alone in the lodge.

Hot Tub Maintenance Hot Tub Maintenance – Our hot tubs are maintained regularly. It will be necessary for us to check your hot tub every day during your stay. You will not be able to use the hot tub after 11pm on the day prior to checking out.

Left Items We are more than happy to return left/lost items to guests. However, there is minimum charge of £10 plus the cost of posting to return an item. This is to cover retrieval of the item, packaging, travel to the post office and any postal charges. Payment is required before we post items back. Left items will be held for 2 weeks before being disposed of.



## **Local Information**

### Our Top 10 Recommended **Local Eating Places**

1 Brookes Garden Centre Café Flookburgh LA11 7JZ 015395 58510

### 2 Keg & Kitchen

Grange Over Sands - pizzas, burgers etc. 015395 83003

### 3 At Home Cafe & Bistro

Grange Over Sands 015395 34400

### 4 Clare House Hotel

Grange Over Sands 015395 33026

### 5 Cartmel Coffee

Cartmel - sandwiches, yummy homemade cakes 015395 35353

### 6 Caramel Square

Cartmel - yummy breakfast and cakes 0777 044449

### 7 Cartmel food shed

Cartmel - take away sandwiches, cakes etc. 07900 805585

### 8 Thyme Out

Grange Over Sands - 15395 34079

### 9 Uplands Inn Cartmel

Cartmel - 015395 36848

### 10 The Pheasant Inn

Allithwaite - 015395 32239

### Nearest Shops

### Cockles

Cartmel (LA11 7NY) - 1/2 mile

Grange-over-Sands (LA11 6BA) -2 miles

### Co-op

Grange-over-Sands (LA11 7EY) -2 miles

### Asda

Kendal (LA9 7JA) - 15 miles

### Morrisons

Kendal (LA9 6DU) - 17 miles

### Tesco Express

Grange-over-Sands (LA11 7EY) -2 miles

### **Procters Butchers**

Grange Over Sands (LA11 7HF) -2 miles

### Take – Aways

Chilli-Red (Chinese)

015395 36000

### Akhi (Indian)

015395 36583

### Amber court (Chinese)

015395 35830

### Charcoal Grill (pizzas, kebabs)

015395 38853

### Fish over Chips

015395 32277

### Swimming Pools

### **Grange Hotel**

Grange Over Sands LA11 6EJ charge per day for leisure use

### Whitewater Hotel

Newby Bridge LA12 8PX - charge per day for leisure use

### Kendal Leisure Centre

Kendal LA9 7HX

### **Ulverston Leisure Centre**

Ulverston LA12 9HT

### **Petrol Stations**

A590 6 miles (towards Kendal)

### Texaco

A590 6 miles (towards Ulverston)

### Main Shopping Areas

Kendal - 15 miles

Ulverston - 15 miles

Barrow-in-Furness - 25 miles

Lancaster - 25 miles

### Doctors / Hospitals

### Cartmel Surgery

(LA11 6PH) 015395 36366

### **Nutwood Surgery**

(LA11 6EG) - 015395 32108 or 015395 33018

### Westmorland General Hospital

(LA9 7RG) - 01539 732288

### Furness General -

Barrow-in-Furness (LA14 4LF) 01229 870870

### Dentist

### **Grange Dental Practice**

(LA11 6ED) - 015395 34554

### Vet

### **Archway Veterinary Practice**

(LA11 6LU) - 015395 32669

### **Local Attractions**

### Holker Hall and Gardens

(LA11 7PL) - https://www.holker.co.uk/ 015395 58328

### Lakeland Motor Museum,

Backbarrow (LA11 8TA) - https:// www.holker.co.uk/ 015395 30400

### Haverthwaite and Lakeside

Railway (LA12 8AL) - https://www. lakesiderailway.co.uk/ 015395 31338

### Grizdale Forest (Bike Hire /GoApe

Centre) (LA22 0QJ)

https://www.forestryengland.uk/ grizedale

0845 643 9215

### Lakes Aquarium

https://lakesaquarium.co.uk/ 015395 30153

### Safari Zoo

https://www.southlakessafarizoo.com/ - LA12 OLU

01229 466086

### Windermere Boat Museum

**LA23 1BN** 

https://windermerejetty.org/

01539 637940

### Windermere Lake Cruises

(Bowness, Windermere, Lakeside) https://www.windermere-lakecruises.

co.uk/

015394 43360

### **Taxis**

### **Cartmel Cars**

07888 915734

A Star Taxis

015395 58360 /07805 862658

### **Economical Taxis**

015395 58901

### Tony's Taxis

07884 463092

### **ABS Taxis**

7588 363964

# IMPORTANT PLEASE READ

## Hot Tub - Rules and Guidelines for your own Safety

- DO NOT use the hot tub if you have open wounds or have suffered from diarrhoea or vomiting in the past 14 days.
- Seek medical advice PRIOR to using the hot tub if you are pregnant, suffer from heart or circulation problems, have a skin condition, suffer a suppressed immune system, are subject to fits or are taking medication for the nervous or cardiovascular system.
- Children under the age of 16 should not use the hot tub unsupervised. It is advised that children under the age of 8 should not use the hot tub. Children should not spend longer than 7½ minutes in the hot tub without a break to cool down.
- SHOWER AND REMOVE COSMETICS before using the hot tub.
- Children should be encouraged to use the toilet before using the hot tub.
- Keep long hair tied up or contained within a swim cap or similar. We advise you not to wear jewellery as the chlorine in the water can damage the items. It is recommended that contact lens are removed before using the hot tub.
- It is recommended that contact lens are removed before using the hot tub.
- It is recommended that the hot tub is not used after a heavy meal or alcohol.
- It is recommended that continuous emersion in the hot tub be limited to 15 minutes before taking a break to cool down.
- Use of the hot tub implies the acceptance of the below. It should be noted if misuse of the hot tub by the guests causes the need for it to be completely changed and chlorinated then there will be a charge of £25.00 payable to the park before it can be cleaned.
- Avoid swallowing the water or putting your face or head under the water.
- DO NOT sit, stand or place items on the hot tub lids.



- Do not alter the temperature of the water it is pre-set to 38 degrees centigrade and becomes hazardous above this level.
- Do not attempt to turn off the electricity supply to the tub.
- ALWAYS replace the cover after use to maintain the temperature and avoid wind-blown debris entering the water.





Flip the cover over the metal bar exposing half of the hot tub

Push up on the metal bar to lift the second half of the cover



Reverse the process to close the hot tub cover

- We recommend that the removal or replacement of the hot tub cover should not be carried out alone.
- Please be aware that wet or icy decking maybe be slippery.
- Hot Tubs MUST NOT be used between 11.30pm and 7am
- Bubble bath, shower gel and essential oils should NOT be added to the water.
- The following are prohibited IN and AROUND the hot tub:
  - Food and drink including alcohol.
  - X Smoking.
  - X Glass containers of any kind.
  - X Electrical equipment.
  - Diving or Jumping into the tub.

We provide plastic glasses to be used in and around the hot tub area.

If blood, vomit, excreta or glass, food or debris of any other type is present contact the DUTY WARDEN on 07399 534639 IMMEDIATELY.